

Wasif Kamruddin

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Test Engineer · QA / SDET · Payments & Accounting Integrations

SUMMARY

Test Engineer at a B2B payments and accounts-receivable platform processing \$2B+ a year, owning quality where mistakes cost money: card and ACH payments across 10+ gateways, Auto-Pay, batch reconciliation, and two-way sync with QuickBooks, Xero and Salesforce. Promoted twice in under three years, from support desk to QA to Test Engineer. Reads the code change before testing it, verifies in the database and audit log rather than the UI, and turns repeated manual work into tools the team reuses. Ships his own apps to the App Store. U.S. Marine Corps veteran.

PROFESSIONAL EXPERIENCE

Billr Genie — Orlando, FL · Oct 2023 – Present

Test Engineer (QA / SDET)

Oct 2025 – Present

- Owned **105 work items to completion** in 14 months, including **23 customer escalations** resolved through QA and 11 urgent-priority fixes.
- Stopped a reconciliation defect where declined ACH voids were recorded as successful payments, inflating deposit totals and syncing wrong journal entries into merchants' QuickBooks. Reproduced the full chain before the fix existed, verified against the gateway sandbox, wrote the production monitoring query, and surfaced **3 follow-up defects** no one had reported.
- QA lead for a 6-ticket reconciliation and refund-sync release: **~180 test cases** across two environments, a 64-scenario coverage-gap triage, and the executive test report. Shipped; the feature was shortlisted for Most Innovative Project at the NI Tech Awards 2026.
- Compressed a **7-hour Auto-Pay retry test to 53 minutes** without cutting coverage by backdating scheduler state and re-anchoring the gateway's duplicate-detection window; documented the technique for reuse.
- Acceptance-tested Apple Pay (**3 blocking bugs** fixed before release), Card-on-File across multiple gateways, surcharging, tips, payment plans and mobile check capture.
- Audited all 11 batches of the company's BDD test-migration program for engineering leadership; found a test marked Done for 3+ months that never made a payment, and proposed the standard for descoped scenarios.
- Built a QA toolkit (read-only database query CLI, one-command test-merchant generator, portal browser driver) and a QuickBooks Desktop test-data generator with a 43-scenario refund matrix, merged into internal tooling.
- Run an AI-assisted QA workflow with verification gates: separate reviewer agents, hard build gates, and evidence checks, added after catching agents reporting unrun tests as passed. Write **Playwright BDD** tests (C#) to team standards.

Quality Assurance Analyst

Feb 2024 – Oct 2025

Promoted from Technical Support

- Wrote **500+ test cases** across **2,000+ work items**; logged **250+ verified defects** and verified 230+ PBIs.
- Owned functional, regression, integration and UAT test plans across payment gateways and QuickBooks Online/Desktop, Xero and AccountingSuite.
- Cut manual testing effort **~30%** through tooling and SOPs; contributed to a **~20% drop** in post-release defects.

Technical Support Specialist

Oct 2023 – Feb 2024

- Handled **800+ customer cases** at a 99%+ answer rate; the recurring accounting-sync failures became the first QA test cases.

i4Software — Remote

Associate Product Manager

Oct 2022 – Oct 2023

- Recruited, trained and led **20+ interns** who built 200 MVP apps and launched 4 production applications in about two months.

United States Marine Corps Reserve

Ground Electronics Transmission Systems Technician

Dec 2017 – Apr 2022

- Diagnosed and repaired 500+ communication systems; kept 10+ operators and 5+ technicians mission-ready across 4 field deployments; \$300K+ in equipment.

SHIPPED SOFTWARE — INDEPENDENT

- **Salah Lock** (iOS, SwiftUI, Screen Time APIs) · **A Simple Salah** (iOS, Flutter) · **AskSheikh** (Flutter + Next.js, LLM answers that must cite a real source) — all live on the App Store. **Provelt** — live web SaaS (Next.js, Supabase, Stripe).
- **116 merged pull requests** in 2026 across personal repos: App Store review, security hardening, performance, CI with automated quality gates.

SKILLS

Testing — Regression, integration, UAT, exploratory and smoke testing; BDD (Gherkin); risk-based test planning; root-cause analysis; evidence-based reporting

Automation & Engineering — Playwright (C#/.NET, TypeScript), SQL, Postman / API testing, Node.js and Python tooling, Git / GitHub CLI, CI/CD, Chrome DevTools, log and audit-trail analysis

Payments & Accounting — Card and ACH processing (NMI, USAePay, Fortis, CardPointe, PayPal, Apple Pay), Card-on-File, surcharging, batch reconciliation and journal entries, QuickBooks Online/Desktop, Xero, Salesforce

AI & Tools — Claude Code (agents, hooks, MCP), multi-agent orchestration, evaluation design, Linear, Jira, Azure DevOps

EDUCATION & CERTIFICATIONS

- B.S., Management Information Systems — CUNY School of Professional Studies (*in progress*)
- **ISTQB Certified Tester, Foundation Level** (*in progress*)
- Google IT Support · Google Project Management · Accounting 101: Accounts Receivable
- Marine Corps Communications & Electronics School — MOS 2841